



ARareWorld.

THE TRAVEL INTELLIGENCE JOURNAL

Sri Lanka

SHANGRI-LA HOTEL, COLOMBO • AMANGALLA
AMANWELLA • ANANTARA PEACE HAVEN TANGLALLE RESORT
CHENA HUTS • THOTALAGALA



Anantara Peace Haven Tangalle Resort

BANGKOK Park Hyatt Bangkok

MARRAKECH La Mamounia

VINTAGE ECUADORIAN DARK CHOCOLATE AGED FOR TWO YEARS IN A LAPHROAIG SCOTCH WHISKY CASK



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FROM THE PUBLISHER

Since our 2009 founding, ARareWorld has been available only to a closed community of likeminded travelers. As our publication has evolved and gained new attention, it has become apparent to us that our intelligence reports could be just as useful for a wider audience of travelers, as well as exceptional hospitality professionals.

As we take steps to open ARW subscription up to this new audience, I want to assure you that we will not be revising the heart of our mission. We will still be providing the same honesty and level of scrutiny we are so known for, and we will continue to write from the same perspective and voice with which you are familiar.

Should you have a friend, colleague, or even a favorite hotelier with whom you'd like to share our travel intelligence journal, I invite you to get in touch with our office for a very special promotional offer—so special, in fact, that we'd rather not print it here. For more details, please email subscriptions@arareworld.com, or give us a ring at +1 (323) 848 8333.

Safe travels,

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Cover photograph courtesy of Anantara Peace Haven Tangalle Resort. Photograph above courtesy of Park Hyatt Bangkok.

ABOUT US

Welcome to ARareWorld, the innovative Global Travel Intelligence Journal. Within these covers lie opportunities to discover new places and experiences that you may not know about; honest, candid and unbiased reviews of the best hotels, resort, and travel experiences in the world; and access to our unique and valuable offers from the world's most accomplished and respected destinations, brands and specialized service providers. Our mission is simple—to deliver the facts as we see them to our carefully selected base of subscribers with the utmost integrity and professionalism. We share your values and we discharge our responsibility to enhance your life with one priority in mind—you—the discerning and sophisticated traveler.



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FROM THE EDITOR

With the passing of time, the notion of luxury continues to reach higher. After all, there was a time not that long ago when hotel amenities such as private bathrooms and in-room telephones were considered quite lavish.

I've observed a common thread among top-achieving GMs these days, that they are seeking to understand and explain to their staff the difference between good and great. After all, good is easy enough to achieve in a fairly standardized way. However, to provide a truly great hospitality experience in 2018 requires an intangible x-factor of thoughtfulness, service from the heart, genuine care, and intuition.

I've observed a common thread among top-achieving GMs these days, that they are seeking to understand and explain to their staff the difference between good and great.

Most glowing reviews in the ARW archive all detail service experiences with these x-factor notions. That's because finding those hotels that truly understand the difference between good and great has been the editorial mission of ARareWorld since our founding in 2009.

For this May 2018 edition of ARW, our editors have traveled throughout Sri Lanka, as well as to Bangkok and Marrakech. Among the eight properties discussed here, there are two which demonstrate a true understanding of "great" by way of truly intuitive service and thoughtfulness—Anantara Peace Haven Tangalle Resort and Park Hyatt Bangkok.

The other six reviews represent a nearly complete range of reactions, from excellence to shock and awe. On the subject of the latter, there are still many five-star GMs out there for whom even the notion of good is evasive, and who would love to be in the luxurious position of aspiring to greatness.

What do you believe is the true difference between good and great? I'd love to hear from you, and to know what hotels you've visited where you have experienced your own personal definition of greatness.

I hope you enjoy our May 2018 edition of ARareWorld, and wish you all the best until next time. Look for your next issue of ARW in June, when we will be delivering reviews from Germany and New York City.

Travel safe,
Patrick Waechter
Managing Editor



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SHANGRI-LA, COLOMBO[®]

Dawning of a new Colombo.





PRIOR TO NOVEMBER 2017's opening of Shangri-La, Colombo, the city was without a truly five-star hotel offering. And soon, with extensive development on all horizons—including aggressive land reclamation for a new marina district—there will be several top brands to choose from. Therefore, with the opening of this property, Shangri-La could not simply rely on being the market leader for now. Shangri-La, Colombo had to have a hard product and service standard fit to compete with and stand out among several future choices, in a market that has never had any.

This review is actually based upon two stays. We chose, as we imagine many leisure travelers might, to utilize the hotel as a base for our arrival and departure, making use of the hotel car for airport transfers and staying one night each on both ends of our trip.

Our flight arrived in Colombo quite a bit earlier than scheduled. We passed through immigration and customs, and not seeing anyone holding a sign, we made our way to the Shangri-La's stationary desk in the airport arrivals hall. The gentleman there phoned our driver, who had actually not arrived at the airport just yet. He appeared in a flash, though, and we were soon zipping down the motorway toward the city center. We passed congested markets and streets lined with food vendors, before turning to the comparatively

pristine waterfront area. Just then, we arrived at the Shangri-La.

From the outside in, this hotel is a bold reflection of Shangri-La's renowned perspective on urban luxury. There are intentional indications of Sri Lankan influence throughout different areas of the property, but overall, this is a property design that could be just as successful in many other markets. And that's okay!

Our check-in was handled in the hotel's Horizon Club Lounge, a brand standard for Shangri-La's top urban properties. Guests who upgrade to Horizon Club receive access to the usual multiple-times-daily food presentations in the lounge, as well as particularly personalized service. The staff here was especially helpful with a number of requests we had, one of which was actually quite complex. On our second stay, two of the most helpful individuals remembered us and greeted us by name.

There are 466 rooms, 34 suites, and 41 serviced apartments, and zero bad choices. Even the entry category offered built-in storage solutions for clamshell luggage and a spacious bath, perfect for our overnight. Aesthetics are actually quite similar from key to key, with the primary differentiation between each being square footage and view. The serviced apartments, of course, have additional amenities like laundry facilities and kitchens. These are ideal for longer business stays.



We had a dinner reservation scheduled for shortly after our arrival, but decided to push it in favor of a little spa time. There were, unfortunately, no treatment times available that evening, or the following morning for that matter, so we settled on a few cycles of the whirlpools, sauna, and steam.

Dinner that evening was at the Capital Grille. Prior to getting seated, we ordered a cocktail in the restaurant's lounge, where a lovely lounge singer was entertaining the sparse weekday evening crowd. We made our way into dinner, which was just fantastic with great service and perfect execution of grilled standards.

We were pleased to escape jetlag entirely on this trip, and woke up at a reasonable early hour the first morning in country. Our morning began with ordering coffee from room service, as our room was only equipped



Shangri-La, Colombo had to have a hard product and service standard fit to compete with and stand out among several future choices, in a market that has never had any.

for tea. The coffeepot arrived in a flash, and the server offered to send a Nespresso machine to our room. The hotel offers this amenity only on request, particularly to accommodate American travelers. "You Americans love coffee," he said.

Next up, we headed down for what we assumed would be a quickie workout in a relatively limited fitness studio, but no! The gym here is a world-class facility, with a wondrous range of immaculate equipment, and is fit to accommodate full daily workouts for long stays or

permanent residents. There is even a dedicated studio for classes, and a trainer on call at all times.

We'd worked up an appetite, and earned our right to indulge. It was time for breakfast at Table One, the hotel's buffet restaurant, but don't let the B-word deter you! Service and food quality here is commendable, particularly considering the immense and vast selection of what is offered. We can't even begin to list the variety of dishes we sampled, including Sri Lankan traditional breakfast specialties, fresh juices, and perfectly prepared espresso drinks.

There wasn't actually that much time between our breakfast feast and a planned lunch reservation at Shang Palace. It was a miscalculation on our part, but somehow we managed. This was actually our favorite of the hotel's four great restaurants. The dining room is a suc-



PHOTOGRAPHS COURTESY OF SHANGRILA, COLOMBO

cessful blend of traditional Chinese design notes with a contemporary urban sensibility. The bright yellow leather upholstery throughout is unforgettable. Even more unforgettable is the cuisine, modern interpretations of Chinese specialties. We ravaged every sublime dish, and we weren't even hungry.

We dined at the last of the four restaurants, Kaema Sutra, on our second visit to the hotel. The restaurant concept comes from local celebrity chef Dharshan Munidasa, of the Ministry of Crab, and actress Jacqueline Fernandez. The menu features a selection of Sri Lankan specialties prepared in nuanced ways, including a selection of rotis. We were delighted with our meal here, but might have been even more pleased to cap off our visit with a second round at Shang Palace.

We loved Shangri-La, Colombo. While a stay here is not likely to contribute vastly to your comprehension of the island nation's cultural heritage, you'll find plenty of that on every other stop of your journey. A recharging stay here is all about service consistency, amenities, and F&B—and for those, Shangri-La, Colombo triumphs. ••••

Shangri-La, Colombo

Colombo, Sri Lanka
General Manager: Timothy Wright
shangri-la.com/colombo
© @shangrilacolombo



DOS & DON'TS

DO count on Shangri-La for a great first and last stop in the country, or as the city's only great business hotel.

DO dine in. Each of the restaurants here is great in its own way.

DO schedule spa treatments in advance. On both of our stays, there were no last minute appointments available.

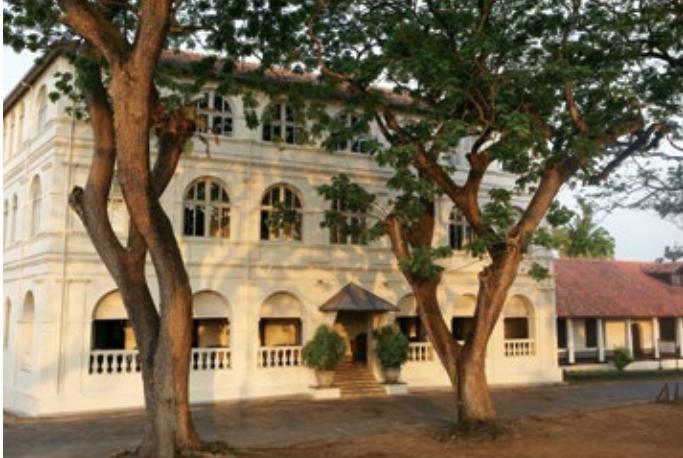
DO opt for a meal at Shang Palace for the best non-western cuisine in the hotel. Kaema Sutra is also great for Sri Lankan specialties in a more casual environment, but Shang Palace offers a more chic and refined dining experience.

DON'T lament extra time in Colombo. Shangri-La boasts an impressive fitness studio, a lovely spa, and a stunning outdoor pool deck—plus four great restaurants. When the time comes, you may not be ready to leave.

DON'T hesitate to challenge the concierge staff at the Horizon Club Lounge. This team of capable and willing pros is dialed in and fit to assist!

AMANGALLA

Historical context.



GALLE FORT is a walled compound of preserved Dutch colonial history about an hour and change south of Colombo. Perhaps best preserved of all is the former residence of the Dutch commander, first constructed

in 1684, and converted into a hotel known as the New Orient in 1865. Today, it is known as Amangalla, and it is one of two Aman-managed properties on the island.

Amangalla is distinctive within the Aman portfolio. Rather than a receded enclave, the building opens directly to the street with a lively flow of residents and non-residents alike dining on the outdoor patio. And rather than a pristine contempo-modernist aesthetic, the heritage property focuses on preservation. Many design features date back more than 300 years, including the tiles in the lobby and the hardwood in the rooms and corridors. Some of the tiles are chipped, and the floors most certainly creak in places. With Amangalla, the brand sought not to create something new, but to allow guests to find themselves within the fort's historical context.

Upon arrival, we met General Manager Sean Flakelar, who we'd actually met twice before during visits to Amanjiwo in Indonesia and Amanoi in Vietnam. At both of those locations, we also met his two handsome dachshunds. In the process of welcoming us to the property, Sean suggested a short list of cultural activities to consider for the days ahead. All of it sounded terrific, but the only immediate request we had was to ask Sean if he wouldn't mind bringing the dogs up for a hello.

Amangalla has 30 keys. Rooms and suites look either onto the adjacent streets and rooftops or, more serenely, onto the property's courtyard gardens. Steer clear of the svelte entry-level Bedroom categories in favor of the Verandah Chamber, or better yet, the Garden House.

The Verandah Chamber provides an open floor plan of nearly 700 square feet with a wall of wooden shutters opening onto a terrace facing the garden and swimming

pool. The Garden House is its own private 1,400-square foot, one-bedroom duplex residence.

Colonial antiques lead the way for décor here, with loose-knobbed four-poster beds and wicker seating present throughout all categories. It would be nearly impossible not to be charmed by this array of history. All of this said, it might be time to retile the showers.

After getting settled in, we made our way to The Baths, the property's old world haven for restorative relaxation. Private thermal suites with hot and cold plunge, steam, and sauna are assigned to individuals and couples, complimentary to hotel guests. There are also five treatment rooms, within which the spa offers a range of services, including Ayurvedic specialties. We booked in for a 90-minute Thai massage, which was simply outstanding. Our therapist was infinitely talented, and we departed The Baths feeling completely renewed.

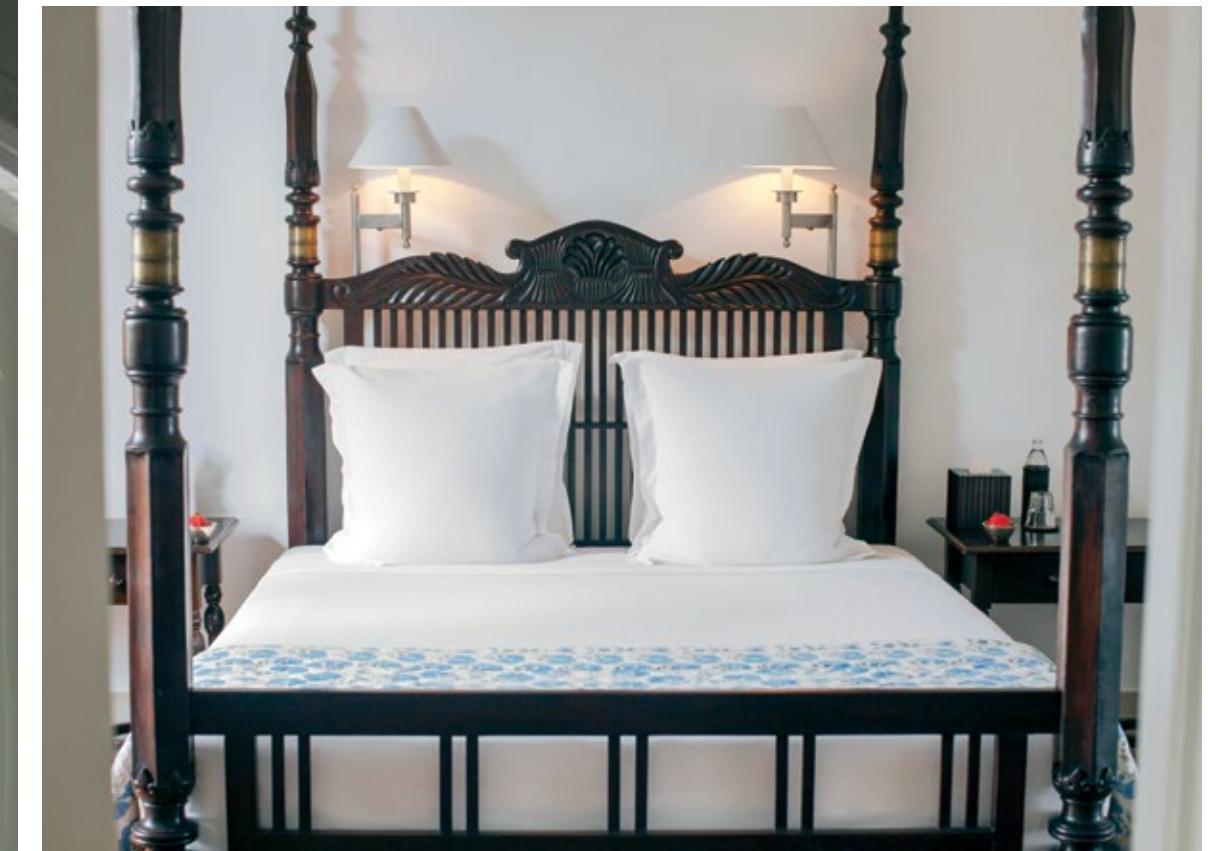
Across the garden from The Baths, there is also a yoga pavilion where classes congregate on a daily schedule, and a gorgeous outdoor swimming pool. The pool is serene, set away from most of the rooms with beautiful green tiles and comfortable padded loungers. It is here that Amangalla feels very Aman.

We opted to dine in that evening. The restaurant was quite busy, with most of the tables occupied and a couple of musicians playing. As is the case at many Amans, half of the menu was dedicated to a range of western dishes, and the other half was local—a curry feast. We opted for the latter, which signaled a presentation of countless tiny bowls filled with every type of curry imaginable.

Dinner was decent, but service and presentation were at their best at breakfast. The menu for breakfast is a continuation of the same theme—one side with all the western standards, and the other with a significant offering of Sri Lankan first-meal specialties. We loved the spicy chili-peppered Sri Lankan omelet.

We started off on a self-guided photo safari around the fort on our first morning, taking in the sights and stopping in at a handful of interesting shops. In the afternoon, we enlisted the hotel for a restaurant recommendation, as well as to arrange a tuk tuk to take us there and wait on call. The recommendation was very strong, a great little Italian spot with fresh seafood and direct access to a lovely beach.

The next day, it was time to depart and continue on our journey. As we ascended from the garden wing into the lobby, we were delighted to see Sean standing there with the dachs-



PHOTOGRAPHS COURTESY OF AMANGALLA

With Amangalla, the brand sought not to create something new, but to allow guests to find themselves within the fort's historical context.

hunds. Who could have ever guessed we'd meet these dogs in three different countries? Where will we meet them next?

In some ways, Amangalla is an Aman anomaly (try saying that five times fast). Still, it fits in with the rest of the brand just perfectly with a focus on authenticity and sense of place. The hotel is not simply a hotel, but a welcoming home and an integral component of its resident guests' experience and perspective on this place. Perhaps that is the true ethos of the brand. ••••

Amangalla

Galle, Sri Lanka

General Manager: Sean Flakelar

amangalla.com

@amangalla

DOS & DON'TS

DO give top consideration to the Veranda Chamber, or if you truly desire the extra space, the two-story Garden House.

DO make time to enjoy The Baths, and schedule yourself in for a restorative treatment or two. Our Thai massage was exceptional.

DO say hello to Sean for us, and the dachshunds too if you're lucky enough to meet them!

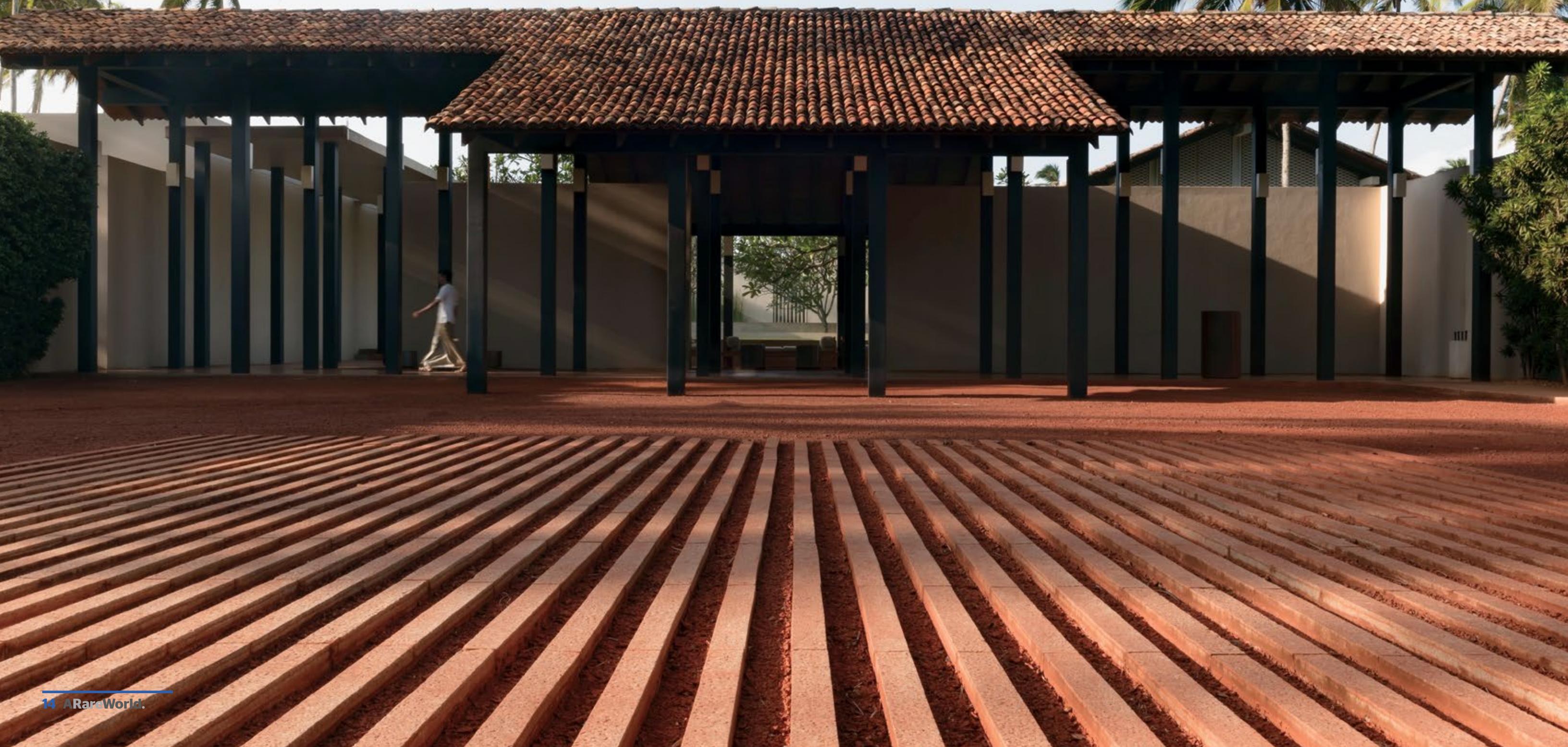
DON'T be swayed by the very attractive pricing of the Bedroom categories, or the idea that 430 square feet doesn't sound so small.

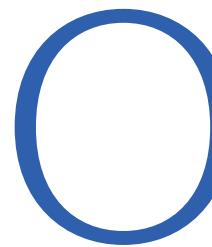
DON'T sit in bed with jetlag. As we discovered, dawn is the ideal time for a stroll around the fort.

SRI LANKA

AMANWELLA

Off course on this perfect beach.





ON THE OUTSKIRTS of Tangalle, past the main road and through a palm forest, you will find the discreet entrance for Amanwella. The purpose-built beach resort opened in 2005, around the same time as its sister property in Galle, the heritage hotel Amangalla.

Tangalle is home to some of the most impeccable and stunning coastline on the island, and the beach at Amanwella is no exception. From the moment we arrived, we were awe struck. Towering palms line the beach, with waves crashing onto the pristine orangey sand. As the waves crest, the sunlight and water meet to form the most thrilling shades of blue.

The ride from Galle to Amanwella was around two hours via curvy roads passing through a succession of roadside vendors and turnoffs indicating tea farms. Upon arrival, our first note simply read, “austere entrance.” The open-air reception pavilion is roofed with Spanish tiles with similarly red soil covering the driveway.

The aesthetic here is very much in line with the brand, and of course it is. Amanwella was designed by Kerry Hill. Hill’s other contributions for Aman include Amansara in Cambodia, Aman Tokyo, all five Aman-kora lodges in Bhutan, and the new Amanyangyun just outside of Shanghai (coming up soon on our to-go list).

We passed by the outdoor reception area, checked in, and shook hands with General Manager Filipe de Lencastre. Then, we packed into one of the resort’s

We continued the beach bum routine with more time devoted to doing nothing, because that's what you do here.



PHOTOGRAPHS COURTESY OF AMANWELLA

adorable tuk tuks and headed up the steep hillside path to our home for the days ahead.

All 27 suites at Amanwella are fairly democratized, differentiated only by location—close to the beach (Ocean), on the hill with a great view of the ocean (Ocean Hill), or close to the main pavilion (Garden). Currently, all of the suites are being refurbished.

Each suite has a footprint just shy of 2,000 square feet, with a plunge pool on the interior side, a “junior” suite style open layout with a chaise and a couple of low lounge chairs at the foot of the bed, and a bathroom of grand proportions. Soft drinks and snacks are complimentary in the minibar. Bedside built-ins have been fitted with plugs for charging devices. Ours needed consistent charging, as the view from our Ocean Pool Suite was so magnificent, we simply had to keep capturing every slight change in the light.

Soon after settling in, we had a distinct hankering for gazpacho. We phoned down to room service, and two bowls arrived in what seemed like a flash. The gazpacho was great, and thus far, we had every reason to believe this would be yet another exceptional Aman stay.

After a stroll on the beach and a bit of time lounging by the main pool, we had worked up another appetite. There was no server in sight by the pool, so we headed up to the restaurant. We were denied service by a couple of individuals in the restaurant, but the barman stepped up to take our order for a snack.

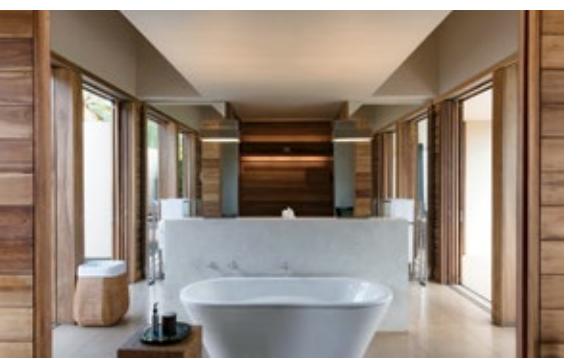
It was hot and sticky. Since the restaurant is open air with only ceiling fans, and the bar as well, we elected to order to the library, which is air conditioned. In the end, our snack ended up being more of a meal. We ordered a burger... and more gazpacho, of course. The burger was fantastic, and the gazpacho was even better than before.

We headed back to our suite, and ultimately decided to stay in—catching up on reading, doing a bit of writing, sitting in stillness listening to the ocean. Darkness came, and hunger struck again, so we ordered room service once again. This time, the result was not so great, in particular the risotto, which was essentially a blend of steamed rice and button mushrooms. We left most of our food uneaten.

We woke up several times overnight to adjust the air conditioning, which blows directly onto the bed. It was seemingly impossible to find a middle ground, to cool the space without making it so cold that ice crystals formed on the glass doors. Eventually, we surrendered, made ourselves a coffee, and opened the shutters.

The sun had just barely risen. Down on the beach, a couple of dogs were sleeping on the edge of the tide. We watched them until eventually, a large wave came in and woke them up. They shook off the water and started prancing joyously upon the sand. Perhaps it was time to get our day started as well.

For breakfast, we headed down the hill to the restaurant. Service was notably confused and inconsistent.



The same coffee drink ordered three times arrived in three completely different presentations. We were able to laugh about it, though, because the food was much better than the night before.

We continued the beach bum routine with more time devoted to doing nothing, because that's what you do here. Amanwella's perfect stretch of beach and beautiful reflective swimming pool are very worthy, but they are the only attractions here. There is no spa

DOS & DON'TS

DO keep your eyes peeled at sunset, which is always a comprised of a different vivid color palate.

DO request meal service in the library if it's too hot in the restaurant.

DO be aware Amanwella has no gym or spa, only in-room massages. The property has an agreement with the neighboring Anantara resort for guests to use the spa and small gym there upon specific request.

DON'T dismiss the Garden category of suite. Their location is actually very convenient, without the necessity to keep ordering buggies to traverse the steep hillside paths. For guests with disabilities, Garden is the only category to consider.

DON'T be surprised by service inconsistencies. During our visit, Amanwella did not offer the seamless and magical service standard we've come to expect from Aman stays.

or gym, and their absence is felt. Management is very much aware. Filipe told us about plans to possibly build out these facilities in the future.

We also spoke with Filipe about our concerns relating to the prior evening's room service, the air conditioning, and a number of service missteps and inconsistencies we had experienced. Based upon his response, we presumed he had heard most of these complaints before, but he was genuinely shocked about the risotto. In fact, he insisted we try it again at dinner that evening. We obliged with a nod.

Dinner that evening was in the restaurant. Filipe visited our table to inform us that housekeeping had placed extra blankets in our room, and that he had put an order in for a special intermezzo course of risotto. This time, it was actually great. It looked and tasted nothing like what we received the night before.

Filipe came around again at breakfast the next morning to gather our feedback. While speaking to us, he noticed a guest looking for assistance by the pool and snapped his fingers several times to get the attention of a nearby server, then pointed quickly at the guest in need. As he spoke to us further about his experience managing the property, we concluded there to be a hierarchical disconnect here between management and staff, and in turn, between the property and its surrounding community.

At checkout, we were presented with a bill including several charges that were not our own. In order to dispute the charges, the person from reception asked that we go through every individual bill from our file to determine which were ours and which were not. In the end, two of the charges were not ours and were swiftly removed.

Amanwella should be one of the world's greatest beach resorts. Perhaps with some serious service modifications and the addition of key amenities, it could be someday. It pains us to write such critical words of a brand that has given us so many incredible experiences around the world, but our readers always come first. •••

Amanwella

Tangalle, Sri Lanka
General Manager: Filipe de Lencastre
amanwella.com

@amanwella_resort



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SRI LANKA

ANANTARA PEACE HAVEN TANGALLE RESORT

Seamless experience.





THIS ROCKY oceanfront cove with a property spanning 21 acres was once a coconut plantation, but since December 2015, has been home to the Anantara Peace Haven Tangalle Resort. The property boasts 152 keys in total, as well as a spa, a gym, a kid's club, an activities desk, a cooking school, four restaurants, and a shopping area.

Such megaresorts often come attached to a few downsides, but these are mostly mitigated at Peace Haven by choosing one of the property's 32 villas. They are located in a separate zone from the main hotel area, and include an expanded offering of personalized services.

We arrived at Peace Haven from Amanwella, which is really just around the corner. Shortly after the turn off, we passed through a security checkpoint at which our driver was asked for our name. There to greet us upon arrival was General Manager Ross Sanders and Kanishka, who would end up being our villa host for the duration of our stay.

We followed Ross and Kanishka over a catwalk leading to an open-air reception pavilion. The entire space is surrounded by a water feature, and appears to float. Once in the lobby, our welcome continued with a drum ceremony performed by three women, one of whom sang with the tone of an enchanting siren.

Peace Haven's 32 villas are located past the main hotel area, and include one and two-bedroom layouts with plunge pools. One-bedroom villas are offered with three different orientations—Beach, Ocean View, and Garden. Two-bedroom villas are only available as



Garden, likely for safety reasons. The coastline here is rugged in places. Our Beach Pool Villa was directly in front of a wonderful pile of giant smooth ocean rocks that received a regular thrashing. Every minute or so, water swooshed into the air.

One-bedroom villas have an open layout with a living room area at the foot of the bed, and a huge bath. In the bath, there is also a dedicated dressing area fitted with built-in luggage storage. Just outside the villa, the deck is furnished with a small dining table and two padded lounge chairs. The plunge pool is there for a quick cool down, but that's it.

In order to experience all of the property's F&B venues, we confirmed several bookings in advance, and Kanishka was always on top of it. For our first evening in residence, we dined at Il Mare, the resort's signature Italian restaurant. It's on the opposite side of the property from the villas, quite far. A few minutes before our reservation, Kanishka was at the end of our driveway, waiting to take us via tuk tuk.

Dinner at Il Mare was simply fantastic. We ate like we had never eaten before—three courses each, including a superb truffle risotto. Somehow, we still managed to save room for tableside tiramisu.

Our Beach Pool Villa was directly in front of a wonderful pile of giant smooth ocean rocks that received a regular thrashing. Every minute or so, water swooshed into the air.



We were up bright and early the next morning, and headed first to the gym for a quick workout. In fact, quick was about all we could accomplish. The space is unfortunately fairly limited for a resort of this size, especially one that seeks to be a wellness destination.

Then we headed to Veralा, which we were told welcomes only villa guests for breakfast. The open-air restaurant is partially covered by a large globe-shaped structure that almost looks like it could be a part of a science museum. Service was lovely and personable, and the environment was perfectly subdued, especially compared to the more action-packed Journeys buffet restaurant at the main resort.

We did make our way over to the main resort at one point, passing by the pool area and stopping in for a snack at the Pool Bar. It was very hectic over there, a completely different vibe from our villa oasis.

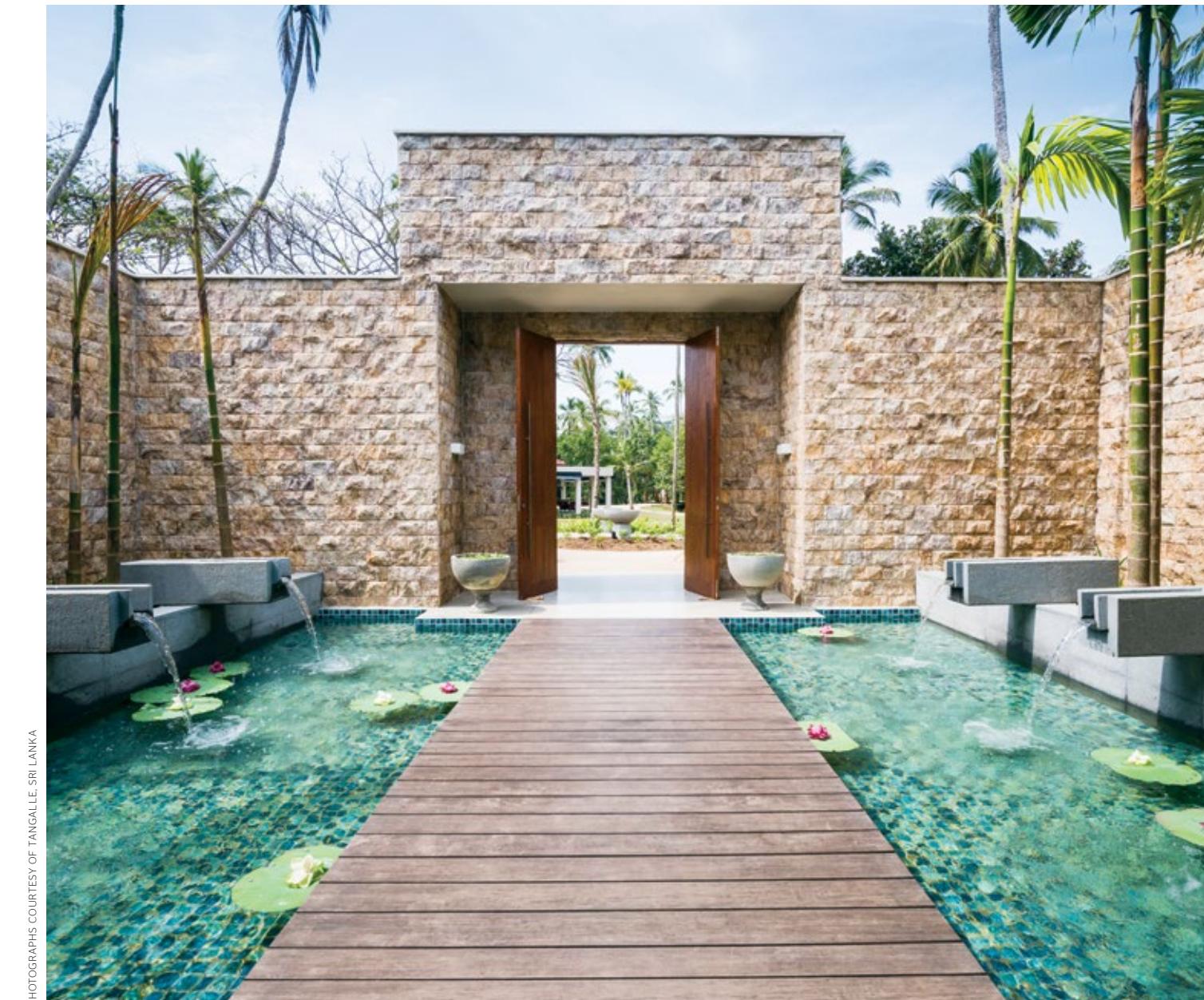
In the afternoon, we paid a visit to the Anantara Spa, where we had booked in for a 90-minute Thai massage. The spa staff was very lovely and accommodating, but

we do not feel our treatment represents the best this facility has to offer. Perhaps one of the Ayurvedic treatments would have been a better choice.

Dinner that evening had us back at Veralा. This time, Kanishka was not there with a tuk tuk, but that's only because it wasn't necessary. It was only about 15 steps away. Veralा serves a pan-Asian menu. There is a sushi bar, and there is also a chef firing up Sri Lankan roti. Roti is often enjoyed as a street food, but not in the style of Veralा, where it can be decadently enhanced with lobster.

We had a cooking class scheduled for just before our departure, before which we had our things packed and stacked by the door. Kanishka was not at the end of the drive, but his colleague was! We headed over to the resort's dedicated suite for Anantara's brand standard Spice Soons cooking school.

The class was a blast. We watched and assisted as our professor chef led us through the preparation of a feast of six or seven curries. The main thing learned: cinnamon goes in everything. We devoured the cur-



PHOTOGRAPHS COURTESY OF TANGALLE, SRI LANKA

ries, and decided ours were the best curries we had tried in Sri Lanka so far.

We had a lovely stay at Peace Haven, and would most certainly recommend a beach break here within a larger Sri Lankan itinerary, but only on the villa side. For us, the personable service offered by the villa hosts and housekeepers made the difference between a good stay and a great stay. ••••

Anantara Peace Haven Tangalle Resort

Tangalle, Sri Lanka
General Manager: Ross Sanders
anantara.com/tangalle
@anantaratangalle

DOS & DON'TS

DO stay here only in a villa. The main resort is in a different class.

DO keep your villa host apprised of your schedule. This team is very intuitive.

DO dine at Il Mare at least once during your stay. Better yet, go a little early if you can to enjoy the perfect sunset from terrace.

DON'T expect palatial wellness amenities. The spa fulfills a need with private treatment suites, but has no common space with thermal facilities and the gym is quite limited.

DON'T eat at the pool bar. Order to the villa instead.

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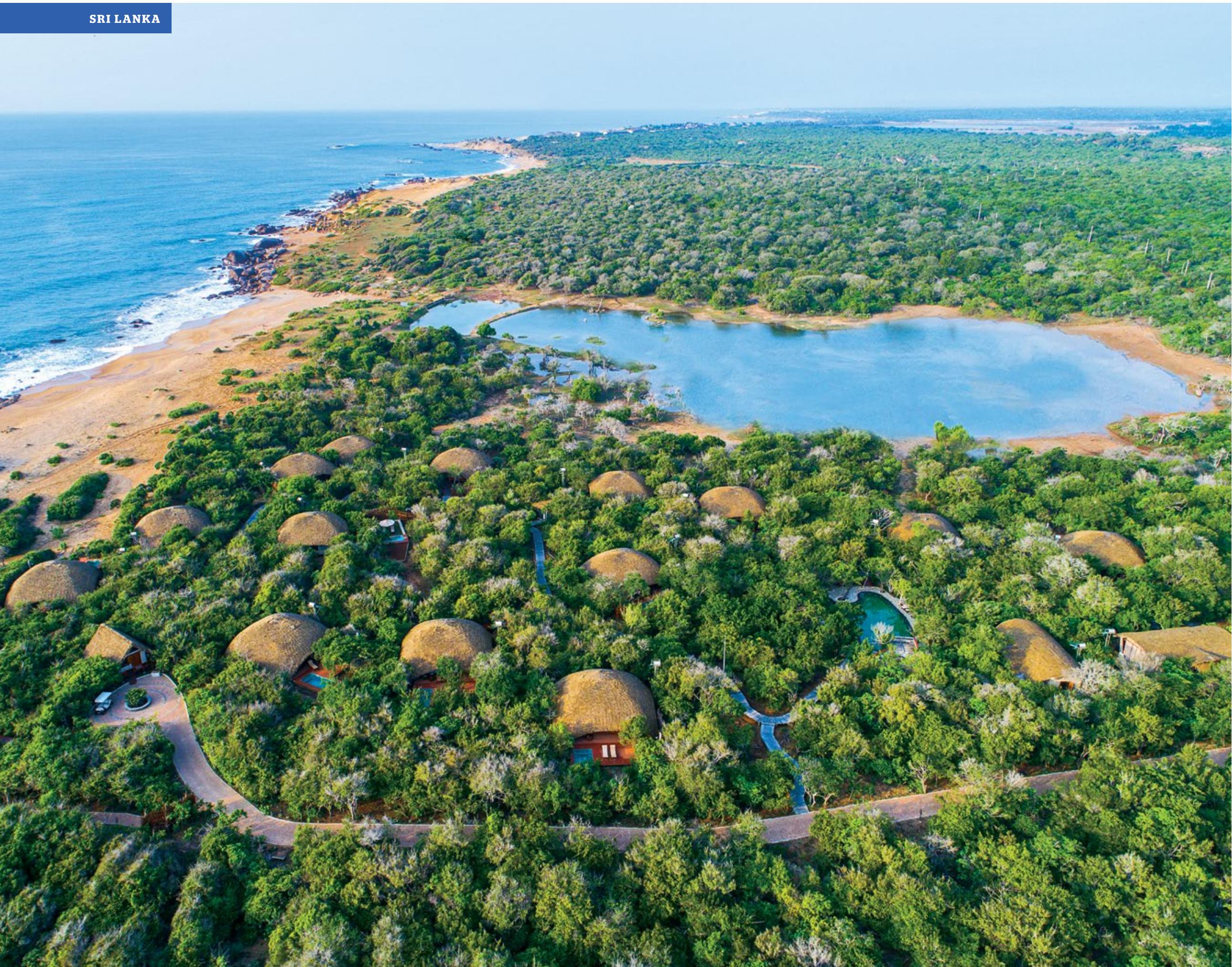
CHENA HUTS

Perhaps for a night.

YALA NATIONAL PARK is a 378-square mile area on the southeastern coast of Sri Lanka. The park is most widely known for having a fairly high concentration of leopards, and offers reliable odds for elephant sightings as well. In recent years, the area surrounding the park has seen a few significant new property openings, including the late 2015 opening of Chena Huts. The property was created by Uga Escapes, which maintains an interesting circuit throughout Sri Lanka including Ulagalla, Jungle Beach, and Uga Bay. There's definitely much more to explore on the island than what we've covered in this issue.

The drive from Tangalle to Chena Huts was about three hours, mostly on smooth modern roads. Once at the front entrance, a representative from reception appeared on a buggy and took us to the main area.

Reception is located in an open-air space preceding the restaurant, which has both indoor and outdoor seat-



ing, as well as an outdoor bar. From the restaurant's outdoor area, you can proceed down a few steps toward the beach—but with caution. The property is located very close to the edge of the national park. Wildlife, particularly elephants, can wander onto the beach at any time.

Behind the front desk, there is an arrangement of small flags, each representing a previous guest. We were asked for our home country during registration, and up went one more USA flag to join the stack.

Rather than head to our hut, we opted to pop over to the restaurant first for a snack. Mealtimes at Chena Huts are quite strict, but a simple snack menu is available on request throughout the day.

There are 14 huts scattered around the seven-acre property, each within its own nook of foliage. A circular boardwalk connects all of the huts with the main area and front drive. Halfway, there is an oasis in the form of a swimming pool shimmering in emerald tiles.

Each of the huts is a permanent structure with a palm roof added for effect. Inside, square footage totals 781 with an open layout accommodating living room, bedroom, and bath. Behind the bed, an arrangement of stained wooden circles makes up the headboard; the same arrangement on the other side makes up the backsplash of the double-sink vanity in the bath area. The setup is quite striking in photos, but the effect is reduced in person when seeing all the glue coming out of the edges. In the living area, there is a circular lounge chair, the sort with woven plastic you might find outside, and a small flat screen with satellite TV. There are also facilities for coffee and tea, some cookies, and a refrigerator with complimentary beverages.

Beyond the hut, there is a furnished outdoor deck with an uninviting plunge pool, surrounded by foliage but not entirely private. Through the hedges, we could just barely see through to our neighbor's pool deck.

Chena Huts aims high for F&B, with dinner menus particularly exhibiting a noteworthy try for elevated

Wildlife, particularly elephants, can wander onto the beach at any time.



PHOTOGRAPHS COURTESY OF CHENA HUTS

cuisine. We appreciated the effort, but found simpler orders from the kitchen to yield more successful deliveries. The pasta was actually decent.

We scheduled a game drive for the following morning, yielding a pre-dawn wakeup. The in-room coffee was especially necessary. Vehicles here, and seemingly with most operations in Sri Lanka, are converted pickup trucks with three rows of covered seating added to the back. They are rickety, and the roof is quite low. Anyone over six feet will likely get a bump on the head.

Most of our four-hour game drive was actually spent commuting to the gate of the park, with probably only about an hour of that inside the park. Still, we managed to spot a few elephants, and even one beautiful male leopard crossing the road. Overall, the wildlife experiences here are of relatively low concentration compared to more action-packed safari destinations. Upon return, we were offered the opportunity for a second afternoon drive, but politely declined.

Following the drive, we made our way to the restaurant for a proper breakfast. In the morning, the kitchen does a great job with western egg dishes and Sri Lankan specialties alike.

In the end, we were glad to have visited Yala National Park, and Chena Huts is certainly the most fit of all of the properties nearby. It is, however, a one-

time destination, and in fact, one night would have been ideal. •••

Chena Huts

Yala National Park, Sri Lanka
Managing Director: Priyanjith Weerasooria
ugaescapes.com/chenahuts
© @ugaescapes

DOS & DON'TS

DO manage your expectations with respect to the game drive experience.

DO stay one night, do a game drive in the morning, have breakfast, and depart. Beyond the first morning, the rest of our stay felt like we were waiting to head out.

DO exercise caution, and inform the staff, when going for a walk on the beach. It is not especially uncommon for elephants to wander onto the beach in front of the property.

DO request a private vehicle. It's always better to go at your own group's pace.

DON'T fear walking back to your hut at night. We were told more than once that there is no need for an escort.



THOTALAGALA

A different sort of island paradise.



IT'S A RESTORED hilltop plantation house circa 1870, with a view that's like sitting on a cloud. In fact, even the clouds are often below the sightlines from Thotalagala (pronounced something like Taut-Al-Uh-Gal-Uh). One night here made the entire trip to Sri Lanka worth the time and distance, and gave us all the more reason to return.

The drive to the highlands of Haputale from Yala National Park was a gut-bending five-plus hours winding up mountainsides, and hugging hairpin curves alongside drop-offs with mind boggling views. A little past halfway, we pulled over to take in the sight of the 720-foot Diyaluma Falls, an impressive height and only the second tallest waterfall on the island. It was a joyous drive, until the last hour when we became very ill from the turns and rapid increase in altitude.

As soon as we entered the gates for Thotalagala, we felt an immediate sense of relief. The drive was over, and we were home, if only for a night. There to meet us was Claire Holman, the property's warm and jovial GM whose prior post was at one of Time + Tide's camps in Zambia. By Claire's side was Leila, Thotalagala's resident "guest experience puppy."

We set off to follow Claire on a quick tour of the main house before we were stopped in our tracks by the view. My goodness, the view! No introduction or description could possibly prepare you for the sight you will behold from this hilltop. Mountainsides covered in tea fields, clouds all around with light beaming through like a reminder from heaven... The drop from this hill-



Mountainsides covered in tea fields, clouds all around with light beaming through like a reminder from heaven...

top is made all the more dramatic by a most stunning infinity pool pointing outward from the edge.

Making our way around the house, we saw the teak-paneled smoking lounge, and the indoor dining room, with seating possible for groups up to 20. The entire house has been beautifully restored and furnished with immaculate antiques, transforming residents to a bygone colonial era.

There are seven unique suites in the house. The four larger keys, known as Sir Thomas Lipton, James Taylor, Rev. Walter Senior, and Major Rogers, rent for \$950 per night. The smaller three, John Duncan, George Pilkington, and Sam Popham, are \$750. Rates are all inclusive, aside from extras like alcohol served beyond cocktail hour.

All suites feature such notes of the period as wicker-backed seating and claw-footed tubs. Ours, Rev. Walter Senior, has a working fireplace in the

lounge. We knew it was working, because there was just a bit of that certain sort of smoky scent in the air. We felt immediately at-home.

On the property's website, all suites are advertised as featuring ceiling fans, AKA shorthand for "no AC." This would be a major problem most anywhere else on the island, where temps and humidity are almost always on the high side. However, Haputale is actually quite temperate. Sometimes it's even "cold," which by local standards refers to pretty much anything under 70°F. We weren't ever miserable, but this is our one gripe. We would have preferred to have AC at night.

We emerged from our suite to discover a lovely table set for us on the lawn for afternoon tea, complete with a tiered presentation of finger sandwiches and pastries and dainty stoneware painted with pink flowers. Having heard us complain about our stomach, the server also brought a ginger infusion to help get us back to normal. We were most thankful.

Dinner that evening was to be on the lawn, but mother earth had a different idea. Moments after the staff had set a beautiful outdoor table, thunder and drizzle set in, and it was all hands on deck to relocate things inside.

Menus at Thotalagala reflect a refined progression of predominately western cuisine. Service is pristine, white glove all the way. Prior to our arrival, we had been asked for a list of food issues and allergies, all of which were accommodated in a seamless manner.

During dinner, we met the other guests, all of whom were visiting from the UK, and most of whom had arrived via the train from Kandy. We were told we simply must wake up for sunrise, and heard great reviews of the walking trail surrounding the property.

We were up the next morning at 4:45. It was well before the sun, and even more so before any of the staff. The cloud cover was almost 100% without much to see. We popped inside to see if we could rustle up a cup of coffee, only to be discovered in the kitchen by one of the servers. He insisted we return to the sunrise, and that he would bring the coffee to us. As we made our way outside, the clouds began to lift. The light trickled through like fairy dust. We felt inspired, inspired enough to take a walk through tea fields.

The night before, we'd been promised that Guest Experience Puppy Leila would be on hand to lead us on the trail. Leila wasn't yet awake, but the gent who helped us with the coffee offered to bring her down when we were ready. It took some encouragement to get her to lead the way, meaning we had to carry her for the first 70 or 80 paces, but Leila was a fantastic guide.

At moments during the walk, we felt as though we'd stumbled upon an alternate dimension, a fantasyland of tea bushes. The last bit had us back on the main road, with tuk tuks intermittently racing from around the corner, so we scooped up Leila to ensure her safety. Families were getting their day started, and kids in uniform were waiting on rides to school. Everyone smiled, waved, said hello. No one asked us for anything.

Thotalagala neighbors the property where Sir Thomas Lipton lived, and where the famous brand's first tea bushes were harvested. Among the special offerings and activities at this property is private access to Lipton's home and factory. There are numerous other hikes and excursions nearby, but really, just being here is enough. It's the sort of soothing place you could take up residence for a month, or two, to write that book you've always said you should.



PHOTOGRAPHS COURTESY OF THOTALAGALA

We returned from our walk just in time for breakfast on the lawn, a pure delight and feast of multiple courses. Throughout our meal, that gorgeous pool was staring us in the face, so we gave in, and went for a dip. It wasn't especially warm that morning, and the water was ice cold. It was an invigorating swim, and a quick one.

One night in Thotalagala was not enough to satisfy us, but it was enough to justify our entire trip. We are so pleased to have experienced this lovely transformation unto another time, and even more so to share the story with our readers. When in Sri Lanka, you simply must. •••

Thotalagala

Haputale, Sri Lanka

General Manager: Claire Holman

thotalagala.com

@tph1870

DOS & DON'TS

DO include a stop at Thotalagala anytime you find yourself on the island of Sri Lanka.

DO stay for two or three nights, or longer. One night was not enough.

DO wake up for sunrise. It's worthy of the hype.

DO be aware there is no air conditioning. The weather up here is significantly cooler than on the rest of the island, but it is a factor.

DO note the train station nearby. Many guests arrive this way from cultural expeditions in and around Kandy.

DO take Leila for a walk, or rather, let Leila take you for a walk.

DON'T withhold your dietary restrictions, food issues, and allergies. The property makes effective use of these when building each day's menu.

BANGKOK

PARK HYATT BANGKOK

Thoughtfulness.





BANGKOK IS ONE of our all-time favorite stopovers. We love exploring, and getting lost in, the city's divine chaos. Our latest trip through Asia had us considering yet another Bangkok stopover, and the recent opening of Park Hyatt was the perfect excuse.

In one of our favorite cities and from one of our favorite brands, we presumed this would be a good review. What we did not predict is that we'd fall in love.

Park Hyatt Bangkok is located within a greater multi-use complex, which includes an upscale shopping mall called Central Embassy. The structure's façade meanders and twists in a curious way. Accordingly, certain floors are longer or wider than others. Its

silhouette varies widely depending upon your perspective. From the swimming pool, the tower appears to be pinched at the top and pulled toward the sky.

Flight schedules into Bangkok dictated an early morning arrival for us, well before check-in time. We'd notified the hotel prior to our arrival, but considering they were nearly full on a busy holiday weekend, we anticipated a wait before check-in.

We arrived at the Park Hyatt's discreet entry, and still sleepy eyed, made our way past the ground-floor service desk, and toward what looked like a staircase. Just in the nick of time, we realized this was no staircase at all, but rather a golden geometric sculpture that looks like a staircase. We headed around the corner toward the elevator, and were generally pleased our stay did not begin with the accidental destruction of art.

It was still very early, and the main lobby was almost entirely still. A singular pro at the front desk welcomed us, nonchalantly checked us in, and showed us upstairs. It came into focus when we arrived in our room, that this would not just be a great review, but the discovery of one of our favorite hotels.

Not only had the property thought to pre-register us in anticipation of our early arrival, even greater consideration was given to our two possible states of mind at that time. In case we were ready to start the day, a lovely continental breakfast had been neatly arranged on the desk. And in case we needed a little more sleep, the room had been turned down with the electronic shutters drawn and slippers and mats by the bed. The level of thoughtfulness was almost too much to bear. Granted we were a bit delirious from the flight, but we actually shed a tear.

Interiors at Park Hyatt Bangkok represent the vision of Yabu Pushelberg. This is a continuation of the design duo's relationship with the brand, them having previously helmed the look of Park Hyatt New York.

Our Park King was on the higher end of the entry category's square footage range of 516-678. A glass screen marks the first phase of the room, which includes the desk, the minibar with coffee and tea facilities, and a walk-in closet with built-in storage for clamshell luggage. There's plenty of hanging space and drawers for a week's worth of clothes. There is also a dedicated WC, separated from the main bath. Past the screen, the bed rests atop a plush yellow rug and a chaise lounge sits by





The level of thoughtfulness was almost too much to bear. Granted we were a bit delirious from the flight, but we actually shed a tear.



the window. The main bath area is stunning, with a full off-white color palate and a relief carving on the wall seemingly referencing the flower of life.

In total, there are 222 keys in the hotel, 32 of which are suites. And while the entry Park King is entirely worthy for even a longer stay, upgraded accommodations are even more so.

One category up, Park King Deluxe, offers a corner orientation and a curved wall of windows. Park Deluxe Suites are proper one-bedroom layouts with long living rooms looking out to fabulous city views. Diplomat Suites average about 1,300 square feet, and include a large salon for informal meetings and a small dining room. The Presidential is a palace in the sky, with its own private pools, gym, spa, and outdoor terrace in a space of over 4,000 square feet.

The Embassy Room is Park Hyatt Bangkok's all-day dining option, and home to the hotel's expansive daily breakfast buffet. Service was always impressively attentive. When a chef in the open kitchen spotted a puzzled look on our face, he asked what we were looking for, and since it was not there, offered to make it

PHOTOGRAPHS COURTESY OF PARK HYATT BANGKOK



especially for us. There is also an intriguing international menu for lunch and dinner. Guests are encouraged to book a set menu, which includes a main course and pre and post visits to The Pantry for a spread of appetizers and desserts.

The hotel's top three levels are dedicated to the Penthouse Bar + Grill, a multi-faceted restaurant, lounge, and rooftop bar, and the only area in the hotel designed by a different team. The hip and lively space has a whimsical and vintage feel that exudes a speakeasy vibe. We did not make time to dine here, but did peruse the menu, which is mostly traditional grill fare.

The 11th floor provides access to Park Hyatt Bangkok's suite of soothing wellness amenities. A large and serene fitness studio is flooded with uplifting natural light, and fitted with an ideal range of cardio machines, resistance training apparatuses, and free weights. Further down the hall, the Panpuri Organic Spa is a two-story facility with eight treatment rooms and fabulous thermal amenity suites alongside locker rooms for men and women. Prior to our departure, and flight back to the States, we booked in for a 90-minute Thai massage. It was exactly what we needed to get ourselves aligned, right before reacquiring the knots in the air.

We had intended on exploring new realms of one of our favorite cities, but in fact we didn't discover much beyond the walls of Park Hyatt. And we're okay with that. Purist design critics may say the hotel's design is

not particularly Thai, that it "could be anywhere." To that we say, once we are here, we don't want to be anywhere else. It's not a matter of if we will be back, only a matter of when. See you soon, Park Hyatt Bangkok! •••

Park Hyatt Bangkok

Bangkok, Thailand
General Manager: Michael Golden
bangkok.park.hyatt.com
[@parkhyattbangkok](https://www.instagram.com/parkhyattbangkok)

DOS & DON'TS

- DO choose Park Hyatt Bangkok for personalized service and a cosmopolitan vibe.
- DO select your room or suite type at will. From Park King to Presidential, they are all duly equipped.
- DO inform the property of your arrival time in advance, especially if it's particularly early or late.
- DO arm the staff with as much information about your preferences, needs, and schedule as possible. This is a team that makes exceptionally good—and intuitive—use of the intelligence with which it is provided.
- DO ask the ground floor lobby staff for assistance when calling an Uber, and bring a hotel card or map with the driveway marked to show your driver when returning. The new complex is still unknown to many drivers in the city.
- DON'T pay attention to the haters. This is a fabulous city hotel with a wonderfully personal touch.



LA MAMOUNIA

A grande return.

WHEN LA MAMOUNIA first opened in 1923, it was undisputed as the most luxurious hotel in Marrakech. There is now seemingly limitless competition for that title. Many new hotels have opened over the last 95 years, and La Mamounia has done well to keep itself relevant with the changing times. Notably, the property underwent a three-year closure and renovation from 2006-2009. We last visited in 2010, shortly after the reopening, but hadn't been back since. During our most recent visit to Marrakech, we decided to pay another visit to see how La Mamounia is doing several years later.

Since our 2010 review of La Mamounia, we have visited Marrakech more than a few times, each time for a stay at the city's newest addition. Returning to La Mamounia, we immediately recalled the vibrancy and depth of the property's Moroccan design. Though many other properties in town have similar aesthetics and design elements, they only begin to scratch the surface. The Jacques Garcia design at La Mamounia is Moroccan to the core.

Arriving on property, we were greeted by a seasoned team of pros, who handled our luggage and assisted us inside for check in. La Mamounia is noted for retaining many front-of-house staff members for decades. With this level of experience comes significant polish, and also a certain level of comfort.

There are 210 keys at La Mamounia, each realized with impressive attention to detail. Traditional carvings, painted designs, and tile work are present throughout all of the keys.

Entry room categories dubbed Classic and Superior are not the hotel's best foot forward, with ultra cozy layouts starting at just 301 square feet. At least, book one of the slightly larger Deluxe Rooms, which have terraces or balconies.

Suites at La Mamounia range upwards from 592 square feet. Both the starter category simply dubbed Suite, and the larger Executive Suite, offer three different views depending upon orientation. As most do, we prefer the view over La Mamounia's lavish eight-acre garden and swimming pool with the Atlas Mountains in the distance. The hotel's four Prestige Suites are among our favorites in the building. These offer a generous 1,076 square feet with not just one, but two salons and beautiful views over the gardens. Last but not least, La Mamounia's signature suites are six individually named and decorated keys, half with one bedroom and the other half with two.

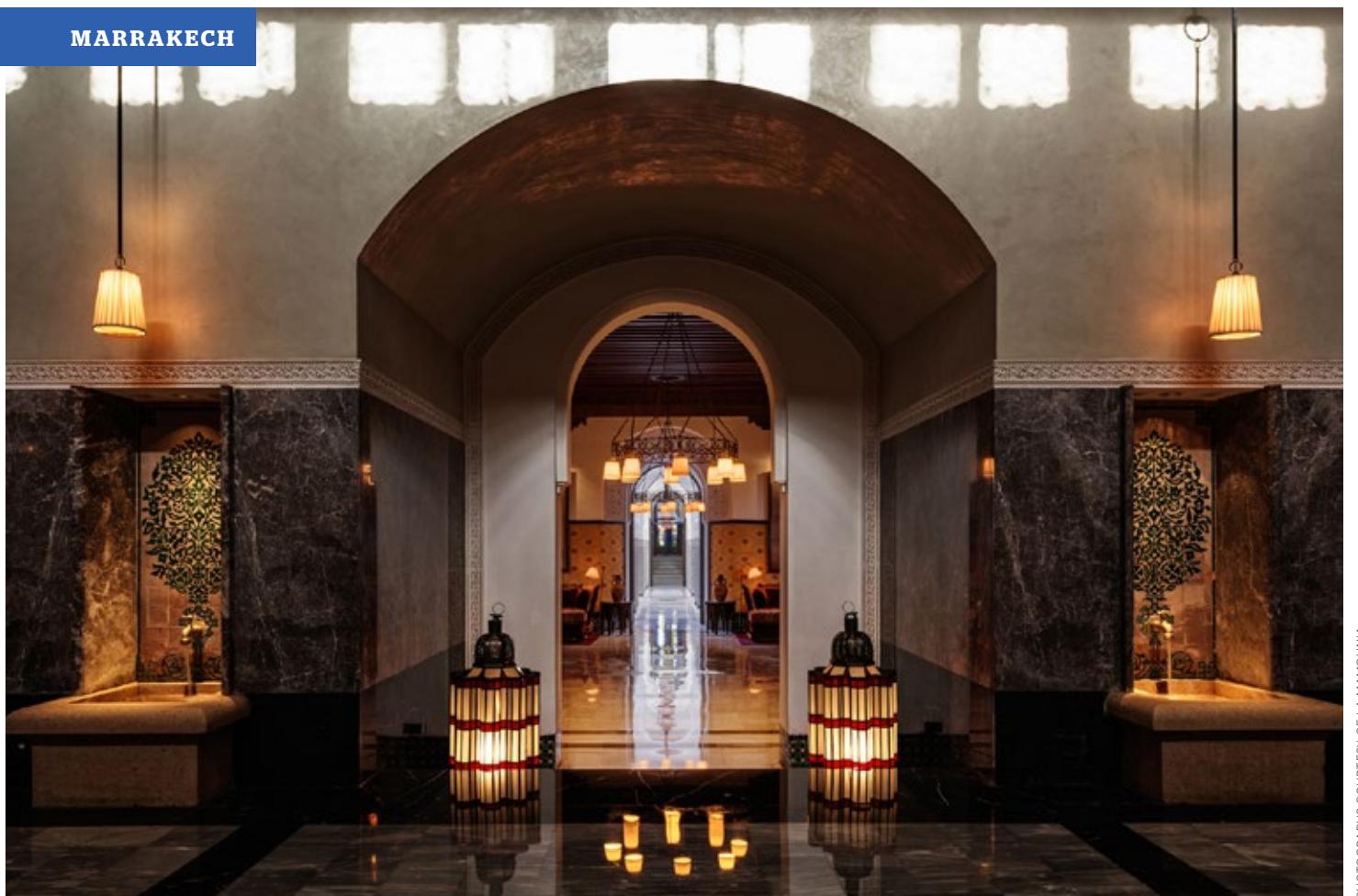
La Mamounia's premier accommodations are its three Riads, or traditional Moroccan homes. These three-bedroom, three-bath keys total over 7,000 square feet of living space, including a kitchen and an outdoor swimming pool, and are located within the property's beautiful gardens. For the ultimate in privacy, and plenty of space to accommodate the family and/or staff, look no further.

All Riad and Prestige and Signature Suite bookings also include VIP meet and greet service at the airport, an essential add-on regardless of where you stay. Many flights to Marrakech arrive around the same time, which can make for quite a queue. The airport's meet and greet service is one of the world's most delightfully shameless in terms of line cutting.

We did not engage the property's F&B with great significance during this stay, only a few simpler encounters with room service and a couple of visits to the breakfast buffet, which is served daily at the more casual daytime restaurant, Le Pavillon de la Piscine.

The property's other dining options are all named after their respective cuisines. L'Italien is open daily for lunch and dinner, Le Français is open nightly for dinner and for lunch on weekends only, and the iconic freestanding Le Marocain is open for dinner only.





PHOTOGRAPHS COURTESY OF LA MAMOUNIA

Though many other properties in town have similar aesthetics and design elements, they only begin to scratch the surface. The Jacques Garcia design at La Mamounia is Moroccan to the core.

La Mamounia maintains an impressive portfolio of amenities, including some 27,000 square feet dedicated to health and wellness. The gym is well stocked with a full line of state-of-the-art equipment.

DOS & DON'TS

- DO** request a room or suite with a view over the hotel gardens.
- DO** inquire with management should you encounter any confusion or service hiccups. Management always had the proper response and course of action.
- DO** be mindful of resort attire in hotel public areas. There is a longstanding dress code and decorum policy here.
- DON'T** bother booking the entry categories. These do not showcase the best La Mamounia has to offer.
- DON'T** forget to add a day to relax on property. Between the spa, the gardens, the two pools, and the four restaurants, there may be just as much to do within the property as there is outside of it.

The spa is duly equipped to accommodate a wondrous offering of treatments, including a fabulous rendition of the traditional hammam. There is also a “private spa” option, which includes a completely privatized hammam, treatment room, jacuzzi, salon, and dressing room, all to yourself.

For those who do not actively seek such privacy, within the hotel’s garden, the swimming pool is quite a scene throughout the day. Here is La Mamounia’s fabulously serene spot to “see and be seen,” and with terrifically attentive service throughout the day.

These days, travelers to Marrakech have many hotel options to choose from. There is, however, only one with a history and background like La Mamounia. Substance like this can be imitated, but not duplicated. La Mamounia is, and probably always will be, the undisputed grande dame of Marrakech. ••••

La Mamounia

Marrakech, Morocco

General Manager: Pierre Jochem
mamounia.com



Since 1843, six generations of the Krug family have been creating the finest and rarest Champagnes. The flagship of the House, Krug Grande Cuvée, takes over 20 years to craft and is rated 95pts, *Wine Spectator*.



PHANTOM

ONE OF ONE

The world needs icons. For those whose presence inspires greatness there is only one choice. Unmatched. Unrivalled. This is Phantom.



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